



WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY
600 Fifth Street, NW, Washington, DC 20001-2651
AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

1. AMENDMENT/MODIFICATION AM001	2. EFFECTIVE DATE <p align="center">June 5, 2018</p>		
3. ISSUED BY PURCHASING SECTION Ratonya L. Offer, Office of Procurement and Materials WMATA – JGB 3rd Floor	4. ADMINISTERED BY (If other than block 3) Raymond Yau Office of Customer Research WMATA – JGB 7th Floor		
5. CONTRACTOR NAME AND ADDRESS <small>(Street, city, county, state, and Zip Code)</small>	6. FORM TYPE <small>(Check only one)</small> <input checked="" type="checkbox"/> AMENDMENT OF SOLICITATION NO. <u>CQ18196/CDS</u> DATE <u>05/22/18</u> <small>(See block 7)</small> <input type="checkbox"/> MODIFICATION OF CONTRACT/ORDER NO. _____ DATE _____ <small>(See block 9)</small>		
7. THIS BLOCK APPLIES ONLY TO AMENDMENTS OF SOLICITATIONS			
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in block 10. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input checked="" type="checkbox"/> is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation, or as amended, by one of the following methods; (a) By signing and returning <u>1</u> copies of this amendment; (b) by acknowledging receipt of this amendment on each copy of the offer submitted; or (c) by separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE ISSUING OFFICE PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If, by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided such telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.			
8. ACCOUNTING AND APPROPRIATION DATA (If required)			
9. THIS BLOCK APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS			
(a) <input type="checkbox"/> This Change Order is issued pursuant to _____ The Changes set forth in block 10 are made to the above numbered contract/order. (b) <input type="checkbox"/> The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data, etc.) set forth in block 10. (c) <input type="checkbox"/> This Supplemental Agreement is entered into pursuant to authority of _____ It modifies the above numbered contract as set forth in block 10.			
10. DESCRIPTION OF AMENDMENT/MODIFICATION <p align="center">The purpose of this amendment is to provide responses to questions received. See attached.</p> <p align="center"><small>Except as provided herein, all terms and conditions of the document referenced in block 6, as heretofore changed, remain unchanged and in full force and effect.</small></p>			
11. <input type="checkbox"/> CONTRACTOR/OFFEROR IS REQUIRED TO SIGN THIS MODIFICATION AND RETURN _____ COPIES TO ISSUING OFFICE.	<input type="checkbox"/> CONTRACTOR/OFFEROR IS NOT REQUIRED TO SIGN THIS DOCUMENT		
NAME OF CONTRACTOR/OFFICE BY _____ <small>(Signature of person authorized to sign)</small>	15. WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY BY <u>Ratonya Offer</u> <small>(Signature of Contracting Officer)</small>		
13. NAME AND TITLE OF SIGNER (Type or print)	14. DATE SIGNED	16. NAME OF CONTRACTING OFFICER (Type or print) <p align="center">Ratonya L. Offer, CM</p>	17. DATE SIGNED <p align="center">6/4/18</p>

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY
600 Fifth Street, NW, Washington, DC 20001-2651
AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

Please review the following questions and responses.

1. It appears that you are considering the same methodology as you have used in the past. Is WMATA open to considering an alternative approach to this research? **Response: No. The survey results are used to determine subsidy allocations for WMATA's three jurisdictions (DC, MD and VA). For that reason, it is most prudent to use the same approach.**
2. We note from the attached questionnaire that this survey focuses primarily on developing a rider profile. Is this research then completely separate from any customer satisfaction research? Is there any interest in developing a methodology and approach that gathers both rider profile and customer satisfaction data? **Response: Customer Satisfaction research is not included in this requirement.**
3. Who has done this research in the past? Can we review a copy of the previous report and methodology? **Response: The last study was solicited in 2014 by the Washington Metropolitan Council of Government. The Authority cannot share the previous report and methodology.**
4. Is it correct that the only address that would need to be geocoded is their home address? **Response: Yes.**